



The Power of the Tale: Using Narratives for Organisational Success

Julie Allan, Gerard Fairtlough, Barbara Heinzen

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"The most important aspect is the potential to legitimise the use of storytelling in a business environment . . and help management think outside the box."

Arie de Geus

Story-telling is one of the best ways for individuals, groups, organizations and societies to learn. Skill in story-telling and in other narrative activities allows us to understand complexity, live with uncertainty, communicate well and increase personal and organizational effectiveness. As organizations move away from old-fashioned command and control, they will increasingly need the bonds of shared stories, which create shared language, shared visions and shared values.



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